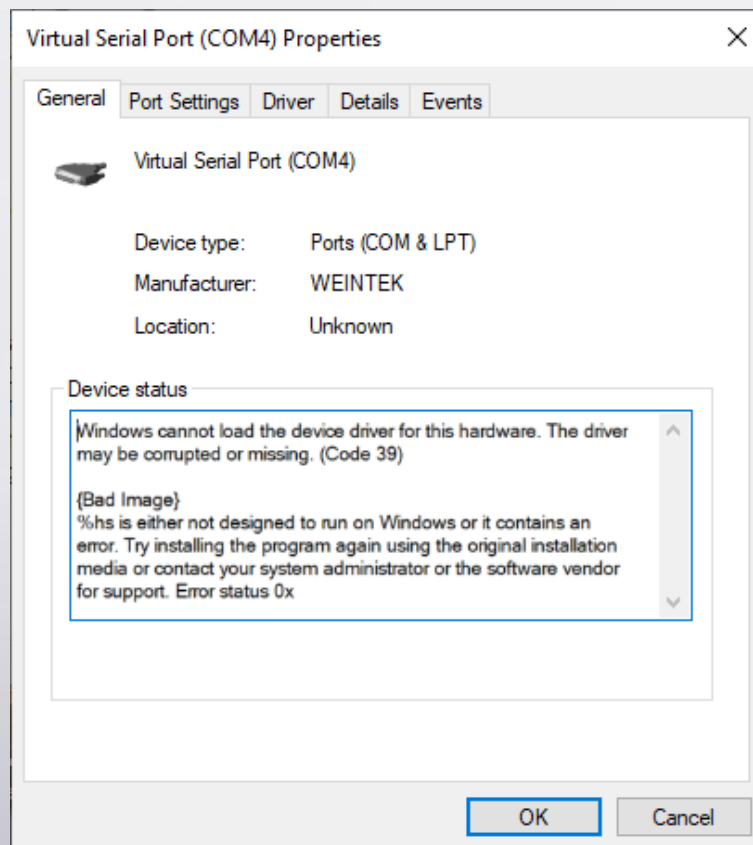


Q.

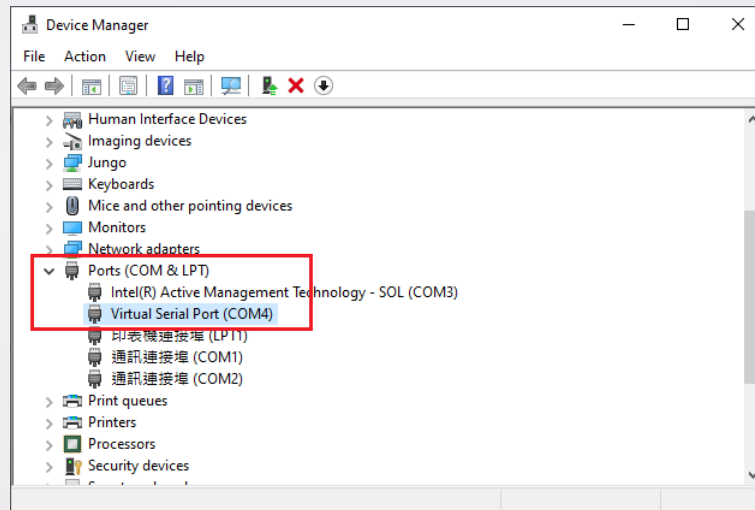
How to install Serial Pass-through driver in Windows 11?

To use the Serial Pass-through feature, the driver must be installed through Utility Manager. However, in the Windows 11 operating system, the new Core Isolation feature may prevent the driver from being installed correctly, resulting in error code 39. This FAQ provides instructions on installing the Serial Pass-through driver in Windows 11.

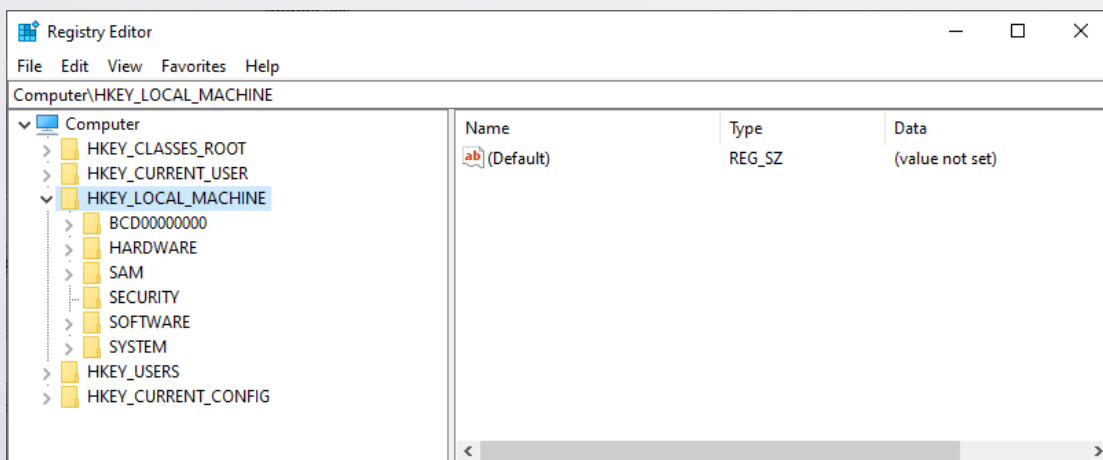


A.

Step 1. To begin, uninstall the Virtual Serial Port from the Device Manager.

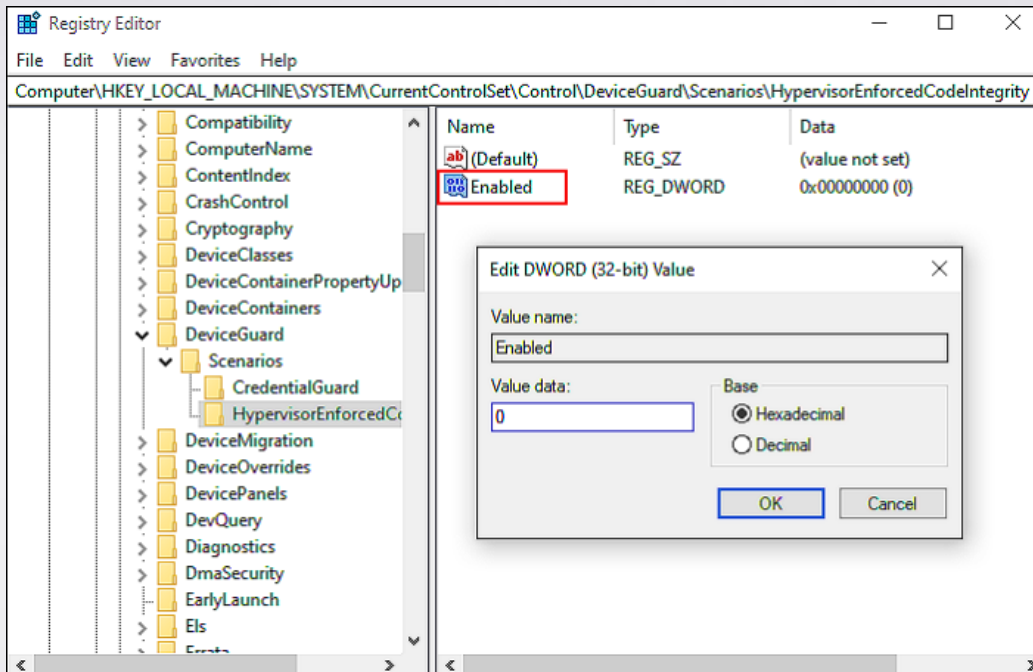


Step 2. Search and run the Registry Editor on your computer.



Step 3. Locate the following path and set the value of "Enabled" to 0:

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\DeviceGuard\Scenarios\HypervisorEnforcedCodeIntegrity



Step 4. Restart your computer.

Step 5. Reinstall the Virtual Serial Port again, and you'll be able to use it.

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